Tennessee Wildlife Resources Agency Enjoys Instant Access to Data

Making Decisions with Real-Time Data and Reporting Features

AT A GLANCE

The Tennessee Wildlife Resources Agency (TWRA) sought a modern, integrated public safety software solution to improve dispatch operations, simplify reporting, and improve officer efficiency in the field.

KEY METRICS

With SmartCOP's integrated software, Officers can quickly verify license revocations and import NCIC data into reports; reducing manual entry time. Supervisors can adjust staffing and enforcement strategies based on real-time reports.
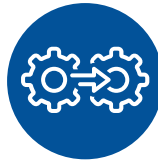
INCREASE
Electronic Citations & Warnings

FASTER
Decision-Making & Staff Adjustments

SmartCOP™
Software Solutions for Public Safety

✉ sales@smartcop.com

🌐 www.smartcop.com

📍 Pensacola, Florida

CHALLENGES

- **Outdated Dispatch & Reporting Processes**: TWRA needed a system to replace paper-based workflows.
- **Limited Real-Time Data Access**: Officers and supervisors could not retrieve and report data instantly.
- **Manual Citation & License Verification**: Officers had no quick way to check revoked hunting and fishing licenses in the field.

SOLUTIONS

SmartCOP's integration allows data to flow from dispatch to field officers and into reports. Instant access to revoked hunting and fishing licenses, plus customized features like Big Game Damage Permits and Revoked Privileges, allows officers to quickly enforce violations.

Integration   **Real-Time Data**   **Custom Features**

BENEFITS

1 **Faster, More Accurate Reporting**
Supervisors can generate reports at any time instead of waiting for end-of-month data entry, leading to improved real-time reporting.

2 **Increased Officer Effectiveness**
NCIC integration and a Master Name Index help officers access prior offenses and run tag information in the field.

3 **Improved Public Safety & Compliance**
Real-time data sharing ensures officers can immediately identify revoked licenses and take action. This has led to an increase in electronic citations and a safer environment.