SmartCOP Creates True Partnership with Lexington PD

Counting on SmartCOP's Team and Products

AT A GLANCE

With SmartCOP's integrated Records Management and MOBILE solutions, Lexington Police Department experienced a smooth implementation, real-time data access, and top-tier support—setting a new standard for law enforcement software.

KEY METRICS

By choosing SmartCOP, Lexington PD improved its day-to-day operations with a reduction in report submission time and also automatic NIBRS reporting and integration with South Carolina's solicitor office system.

4TH
Major Software Transition

100%
Officers Have Real-Time Data Access

SmartCOP™
Software Solutions for Public Safety

sales@smartcop.com

www.smartcop.com

Pensacola, Florida

CHALLENGES

Before adopting SmartCOP, Lexington Police Department faced some operational inefficiencies:

- **Limited Data Accessibility** – Officers lacked real-time access to critical information, leading to delays.
- **Restrictive System Features** – The Department needed customizable solutions for case tracking and reporting.

SOLUTIONS

SmartCOP assigned a dedicated team for onboarding that remains a resource to Lexington PD today. AVL and ESRI mapping enhanced situational awareness and improved officer safety. Workflows and tracking were customized to meet the department's needs.

Onboarding & Support

Data Sharing & Mobile Access

Customizable & Scalable

BENEFITS

1

Operational Efficiency

Officers can generate reports, access case files, and track resources in real-time, reducing administrative bottlenecks and ensuring compliance with NIBRS requirements.

2

Stronger Investigative Capabilities

Customization options allow detectives to manage case progress beyond just "open" or "closed" statuses, leading to better visibility and case resolution.

3

Long-Term Partnership

Dedicated team before, during, and after implementation. This continued access to the same SmartCOP support team allows quick, knowledgeable assistance whenever needed.