



## SmartCOP UNITE

**Thursday, September 28<sup>th</sup> (8:30AM – 5:00PM)**

**Friday, September 29<sup>th</sup> (8:30AM – 12:00PM)**

**Hilton Orlando Bonnet Creek**

**Orlando, FL**

### **Thursday, September 28<sup>th</sup> (8:30AM – 5:00PM)**

- SmartCAD:
  - Tips & Tricks
  - New features and functionality
  - Integrations with third parties (such as Axon, Fusus, RapidSOS, etc.)
  - Analytics and reporting.
- Mapping / GIS (Geographic Information System) topics include:
  - Tips & Tricks
  - GEO File generation in SmartCAD with the new spatial GEO generation tool.
  - ESRI runtime updates available for a better mapping experience
  - Map packages – what’s required / what’s the process.
  - GIS knowledge sharing with our partner, Sidwell.
- SmartMCT and SmartMOBILE:
  - Tips & Tricks
  - Using online ESRI maps in the SmartMCT
  - Benefits of deploying and leveraging SmartMOBILE (iOS & Android).
- Records Management System topics:
  - Incident Reporting
  - Warrants process
  - Subpoena log
  - NIBRs submissions best practices
  - Public request log
- Evidence topics include:
  - SmartEvidence process
  - Evidence collection in the field, with our partner, Trancite
  - RFID (Radio Frequency ID Device) integration, with our partner, PADTrax
- Mobile Forms:
  - Tips, Tricks, and Best Practices
  - Leveraging Easy Street Draw in your workflow with our partner, Trancite.



**Friday, September 29<sup>th</sup> (8:30AM – 12:00PM)**

- Evolution of user access management from EMP MAST to SmartDATA.
- Analytics and Reporting
  - Dashboards – creating, publishing, and updating.
  - Using SmartDATA to get data out of the SmartCOP solution
- JAIL topics:
  - Best practices for SmartJAIL
  - New features and functionality.
  - Latest integrations with third parties.
- IT (Information Technology) Best Practices for the SmartCOP solution:
  - Downloader usage
  - Database management
  - Backups
  - Infrastructure management
  - Third party system access.
- CJIS (Criminal Justice Information System) Security Policy topics and changes...
- Tips and Tricks to retrieve SmartCOP documentation, release notes, update scheduling, and support ticket entry and statuses.
- The role of the SmartCOP Customer Success Manager with your agency.

**HOTEL:** [https://www.hilton.com/en/hotels/orlhhsa-signia-by-hilton-orlando-bonnet-creek/?SEO\\_id=GMB-AMER-SA-ORLHSA&y\\_source=1\\_MTIyMDc5MC03MTUtbG9jYXRpb24ud2Vic2l0ZQ%3D%3D](https://www.hilton.com/en/hotels/orlhhsa-signia-by-hilton-orlando-bonnet-creek/?SEO_id=GMB-AMER-SA-ORLHSA&y_source=1_MTIyMDc5MC03MTUtbG9jYXRpb24ud2Vic2l0ZQ%3D%3D)

**Register to attend here:** [https://www.eventbrite.com/e/smartcop-unite-tickets-652319113027?utm\\_source=eventbrite&utm\\_medium=email&utm\\_campaign=post\\_publish&utm\\_content=shortLinkNewEmail](https://www.eventbrite.com/e/smartcop-unite-tickets-652319113027?utm_source=eventbrite&utm_medium=email&utm_campaign=post_publish&utm_content=shortLinkNewEmail)